

Privacy Policy

At Dependable Strata, we respect our client's privacy and implement all reasonable measures to safeguard any personal information entrusted to us.

Our privacy principles apply primarily to the following areas:

Collection

Dependable Strata only collect and store an individual's personal information that is required by legislation and necessary to undertake our duties as strata managing agents on behalf of schemes under management.

Use and disclosure

We do not use or disclose personal information about an individual for any purpose other than the primary purpose for which the collection of the information pertained, unless the individual would reasonably expect Dependable Strata to use or disclose the information for another purpose.

Dependable Strata will not release any personal information to a third party, unless it is under the following circumstances: 1. direct instructions from the individual; 2. as required by our statutory obligations as strata managing agents; 3. to fulfill legal obligation to make repairs to the common property; or 4. via legal instructions or orders.

Email Policy

Any email or attachments are the proprietary and confidential and are intended solely for the use of the individual to whom it is addressed. Any views or opinions expressed are solely those of the author and do not necessarily reflect or represent those of Dependable Strata.

If you receive an email in error, please let us know immediately by reply email and delete it from your system. You may not use, disseminate, distribute, or copy this message nor disclose its contents to anyone.

If you believe there has been a breach of your private information held by Dependable Strata, please contact info@dependablestrata.com.au or on +1300 390 363.

